

mission



to store liquid products

Our mission is to store bulk liquid products, guaranteeing service quality and personal, operational and environmental safety. We aim to complete the logistics process of producers, facilitating their supply of raw materials or distribution of manufactured products.

vision



to improve our activity constantly

Our vision is to improve and expand our activity continuously. We aim to become the leading supplier of bulk liquid storage, achieving success for your customers, ensuring employee safety and continuous improvement, and maintaining maximum value for your shareholders. We focus each day on making sure that our activity complies with environmental protection and conservation practices. Accomplishing future goals will depend on the excellence of the work of personnel at all terminals, which is why Vopak Terquimsa's employees are essential to the Company's development and achievement of its mission.

values

integrity
professionalism
improvement
integrity
service
passion
agility



The values of the guidelines we use in Terquimsa
to materialise our mission and vision

That they define the way we understand things and do our work. They are the basis of our culture, so that in everything we do we leave our sign of identity as integrity, professionalism and continuous improvement.

Vopak Terquimsa establishes long-lasting relationships based on integrity. The Company's employees therefore adopt an honest and upright approach in relations with others, based on their own credibility and treating everybody equally.

integrity

We are professionals that strive for the very highest standards in everything we do. Professionalism includes concepts such as expertise, knowledge, experience, confidence and competence. This is the cornerstone of Vopak Terquimsa's values. We are aware of our own limitations and never make promises we cannot fulfil.

professionalism

This value is at the heart of what we do. Passion is shown through enthusiasm, loyalty and commitment. Everything we do, we do positively, which is reflected in our behaviour. We believe in what we do and we do things enthusiastically. Our passion defines how we interact with others. We empathise with everybody we work with, colleagues, customers, shareholders and with citizens and the environment we share in the cities where our terminals are located.

passion

Standing still means going backwards. In Vopak Terquimsa we continuously improve. We are proactive and anticipate customer and environmental expectations. Through self-criticism and open communication we improve and evaluate our results. Creativity and evaluation are essential components of our improvement strategy.

improvement

For Vopak Terquimsa employees, integrity means taking responsibility for the action and not immediately transferring problems to others. We accept responsibilities to set an example to new employees and be successful in our work. We are committed and act thoroughly. We take decisions, have initiative, express opinions and reflect on what is required to achieve the best for the Company and society.

property

Vopak Terquimsa's most important product is its service, which is one of the key reasons for the business's success.

service

We listen to and understand our customers' needs and expectations to provide optimum quality services that satisfy their requirements and objectives. Our motto is to always keep our promises and never promise more than we can deliver.

Vopak Terquimsa's employees are aware of what is important to the Company, acting rapidly and efficiently at all times. We always provide simple, direct responses. We make sure we do not complicate situations; quite the opposite, we offer solutions. We are able to respond rapidly to changing situations and concerns, thanks to our professionalism, flexibility and knowledge of the working environment. Speed and responsiveness set us apart.

agility



Corporate responsibility



Commitment to the environment and protection of the surroundings

Our priority in the environment is to eliminate the impact of our activity on the surroundings, by guiding actions to prevent spills, to optimise resource consumption, and to minimise, segregate and suitably deal with waste.

To achieve these objectives, our risk prevention and environmental management systems are certified according to OSHAS 1820 1:2007 and UNE-EN-ISO 14001:2004, respectively. Our aim is now to take a further step in this field. Our present target is to extend the certification of the management system in accordance with CE regulation no. 1221/2009 (EMAS III).

Safety

The aim is zero accidents, as we support the principle that all accidents can be avoided. Correct risk identification and assessment guarantees the safety of our facilities, processes and people. All of the processes are subject to demanding safety standards.

Ethics and integrity

All employees act integrally, based on the ethical principles of our Code of Conduct, where all of the rules to be followed are established. Promoting the fulfilment of the principles between suppliers and contractors.



Responsibility with the community and interest groups

Vopak Terquimsa integrates environmental and social concerns and worries from a responsible, ethical position with its policy of improvement in society.

By developing a company model more in line with the interest groups (customers, Administrations, associations, etc), strengthening the internal leadership and the strategic alliances with these groups.

Quality Policy

Vopak Terquimsa works in line with the most demanding quality standards to offer an optimal, safe service. Our quality system is aimed at continuously improving the operations and human and material resources to satisfy our customers' demands, while at the same time sustaining our commitment to the environment.

Training and Development

In Vopak Terquimsa we know that all continuous improvement process is based on permanent learning and innovation. We therefore offer our employees all the necessary training tools and resources so that they might grow professionally and personally, and drive the daily work of the jobs towards excellence.

Terminal: Tarragona

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Terminales Químicos, S.A - Vopak Terquimsa



Set up in 1970, Terminales Químicos, SA, is a services company engaged in receiving, storing and then shipping liquid products in bulk. The location of our terminal has an excellent connection to the rest of the Mediterranean ports, which fulfil the basic function of completing the logistics of production companies by providing them with raw materials or distributing manufactured products.

Tanks

Capacity (cmb)	Mild Steel	Inox	(cbm)	Access	Draught	Berths
from 255 to 1000	20	0	12.847	Vessel	11 m	3 for vessels
from 1001 to 3000	32	2	53.253	Rail		
from 3001 to 5000	2	0	6.400	Truck		
Above 5001	24	2	316.326	Pipe		
TOTAL	78	4	388.826			

Tank Types

Mild Steel / Coated Steel / Stainless steel / Temp. Contr.

Services

- Blending
- Heating
- Chilling
- Dedicated system
- Weighing
- Nitrogen blanketing
- Drumming
- Level control
- High level alarm
- Pump over

Products

- Petroleum Products
- Chemicals
- Vegetable oils
- Oleochemicals
- Liquefied gas
- Lubricating oils
- Fertilizers
- Criogenic ammonia

Terminal: Barcelona
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Terminales Químicas, S.A - Vopak Terquimsa



Set up in 1970, Terminales Químicas, SA, is a services company engaged in receiving, storing and then shipping liquid products in bulk. The location of our terminal has an excellent connection to the rest of the Mediterranean ports, which fulfil the basic function of completing the logistics of production companies by providing them with raw materials or distributing manufactured products.

Tanks

Capacity (cbm)	Mild Steel	Inox	(cbm)	Access	Draught	Berths
de 180 a 1000	19	2	10.720	Vessel	11 m	3
de 1001 a 2000	15	4	28.370	Truck		
más de 2001	4	0	155.528			
TOTAL	38	6	194.618			

Tank Types

Mild Steel / Coated Steel / Temp. Contr.

Services

Blending
 Heating
 Dedicated system
 Weighing
 Nitrogen blanketing
 Level contro
 High level alarm
 Pump over

Products

Petroleum Products
 Chemicals
 Vegetable oils
 Oleochemicals
 Lubricating oils

certifications



high level of commitment to safety and environment

Vopak Terquimsa has a high level of commitment to health and safety with all the people who work in our terminals and with respect for the environment.

For this purpose, we fulfill all legal requirements and voluntary commitments. The setting, monitoring and achieving of objectives in quality, safety, health and environment lead to us to continuous improvement.

All activities developed at Vopak Terquimsa are regulated by the Quality Management System implemented in the company, in accordance with the requirements of UNE-EN-ISO 9001. This system has been certified by AENOR since 1995. Also they fulfil quality requirements in the specific service benchmark for bulk terminals of the Port of Barcelona.



The company has implemented a Risk Prevention Management System, structured as per the OHSAS 18001 code, certified in 2008 by AENOR



Vopak Terquimsa is the first liquid bulk product terminal in Spain that has been certified as Authorized Economic Operator (OEA), which represents an advantage for our customers as OEA operators are considered “safe” operators so that any trade or customs operation performed through them require less controls by Customs, streamlining the processes.



In order to improve the level of safety and quality of terminals evaluation was conducted Vopak Terquimsa CDI-T at its terminals.



In January 2004, Vopak Terquimsa voluntarily subscribed to the RESPONSIBLE CARE program, known internationally as Responsible Care, the evolution and implementation of which in Spain is managed by FEIQUE (Spanish Chemicals Industry Business Federation), ratifying its Safety and Environment Policy.



The main objective of Vopak Terquimsa's policy is to maintain the sustainable execution of activities and minimize impact to the environment. Therefore, the company has implemented an Environmental Management System, structure as per the international UNE-EN-ISO 14001 code, certified in 2005 by AENOR.



Vopak Terquimsa obtained the EMAS certification on February 1st, 2011 for all its terminals in compliance with European regulation 1221/2009



In order to preserve and improve the environment in Tarragona, Vopak Terquimsa has subscribed the Collaboration Agreement between the Environmental and Dwelling Department and the Tarragona Chemicals Business Association.

On a local level, Vopak Terquimsa and AEQT (Tarragona Chemicals Business Association) have signed the Progress Pact with the commitment to ensure and guarantee the safety and health of the community and conservation of the environment in our most immediate environment.

